

**CONSULATE GENERAL OF INDIA
JEDDAH**

NOTICE INVITING TENDER

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**FOR MAINTENANCE / SERVICING & CALIBRATION OF MEDICAL
EQUIPMENTS OF INDIAN HAJ PILGRIM'S OFFICE AT MAKKAH & MADINAH
DURING HAJ 1447 H2026 G**

No. Jed/Haj/118/28/2025

Dated:27.11.2025

The Consulate General of India, Jeddah invites sealed tenders/bids from the reputed, licensed companies for maintenance/servicing and calibration of Medical Equipments of Indian Haj Pilgrims' Offices at Makkah & Madinah of permanent medical articles & medical equipment during Haj 1447 H/ 2026 G

2. Interested and eligible Pilgrim Transport Companies may submit their sealed bids in accordance with the procedure outlined in the Tender Document. The bids should be dropped in the Tender Box marked **"Tender Box"** placed at the **Reception of the Consulate General of India, Tahlia Street, Jeddah**. The offer must be submitted no later than **17.12.2025 by 1700 hrs.**

3. The detailed Tender Document can be downloaded from:

- The official website of the Consulate General of India, Jeddah:
www.cgijeddah.gov.in
- The Central Public Procurement Portal of the Government of India:
<https://eprocure.gov.in/eprocure/app>

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Consulate General of India, Jeddah, invites sealed quotations from the eligible bidders in the concerned field, having requisite license/registration/permissions etc. with local compliance authorities for the following work:

Item	Description
Title of work:	Maintenance/Servicing and calibration of medical equipments of Indian Haj Pilgrims' Offices at Makkah and Madinah during Haj 1447 H / 2026 G.
Period for which service is required:	Haj 1447 H – 2026 G – Maintenance of all the items is required to be completed well before start of Haj season i.e, before 1 st Zul Qadah, 1447 H If maintenance is required during the Haj period i.e. (1 st Zul Qadah to 15 th Muharram) the maintenance is to be carried out without any extra charge.
Location of work	Makkah & Madinah

2. Critical dates:

Sl.No.	Particulars	Date	Time
a.	Tender publishing date	27.11.2025	09:00 Hrs
b.	Bid submission start date	27.11.2025	09:00 Hrs
c.	Start date for seeking clarification	Immediate after publishing	
d.	Pre-Bid Meeting date	02.12.2025	12:00 Hrs

e.	Last date for seeking clarification	16.12.2025	17:00 Hrs
f.	Bid submission end date	17.12.2025	17:00 Hrs
g.	Bid opening date	18.12.2025	11:00 Hrs

2.1 Auto extension of critical dates: If number of bids received is found to be less than 03 (three) on the end date of bid submission, the last date of bid submission and bid opening date of the Tender will be automatically extended for a period of 03 (three) working days ending at 17.00 hrs. The auto extension shall work on the basis of number of bids received only.

2.2 If any of the above extended dates falls on a Holiday i.e. a non-working day then the same is to be rescheduled to the next working day.

2.3 This extension will be also applicable in case of receipt of zero bid.

2.4 After extension, the tender shall be opened irrespective of available number of bids on the extended date of opening of tender, if they are less than 03 (three).

3. Pre-Bid Meeting: The purpose of the pre-bid meeting is to clarify the issues and to answer questions on any matter that may be raised at that stage regarding Tender. Non-attendance at the pre-bid meeting will not be a cause for disqualification of a bidder and it shall be presumed that the bidder does not require any clarification. The pre-bid meeting shall be held in Consulate General of India, Jeddah on the scheduled date & time. The bidder may also seek clarification over official e-mail within the specified period.

4. Eligibility of the bidder: The invitation for bid is open to all bidders including an individual, proprietorship firm, partnership firm, company registered with the Chamber of Commerce/Zakat, Tax and Customs Authority (ZATCA)/appropriate licensing authority of the Kingdom of Saudi Arabia.

5. General Essential Requirements: In order to qualify in the tender, the Bidders have to accept all the Terms and Conditions of the Tender Document unconditionally. The tenderer shall closely study the Tender Document.

5.1 Each Bidder shall submit only one Bid, either individually, or as a proprietor, or as a partner in a partnership firm. **A Bidder who submits or participates in more than one Bid will cause all the proposals with the Bidder's participation to be disqualified.**

5.2 The successful Bidder will be expected to complete the Work(s) by the Intended Completion period specified in the Tender document.

6. Submission of bid: Technical and Financial bids must be submitted in two separate duly sealed envelopes with "Technical Bid" & "Financial Bid" clearly mentioned on the envelopes. Both the envelopes should be placed in one large duly sealed envelope. Name of the Tender, Tender Reference No., Name and Address, e-mail, mobile number of the bidder should be written on the larger envelope containing the sealed envelopes with Technical & Financial bids respectively.

a. **Technical Bid:** Technical bid (in a sealed envelope) consisting of following documents/details:

- Copy of valid license and registration
- Profile of the company, also reflecting minimum 3 years' experience in the field of maintenance/servicing and calibration of medical equipment.
- Copy of Company's VAT Registration
- Copy of Bank IBAN letter of the Company

Note: If any of the aforementioned documents are submitted in Arabic, an **"Official English Translation"** of each document must be provided concurrently.

b. **Financial bid:** The financial bid containing the itemized cost to be quoted by the bidder in the following format. **The rates quoted by the bidder should be exclusive of VAT. The financial bid which is incomplete and not submitted as per instruction given in this document is liable for rejection.** The rates and prices shall be quoted by the Bidder entirely in Saudi Riyal only.

S l.	Particular	Qty at Makkah	Qty at Madinah	Total	Description of work	Per unit cost without VAT	Total cost without VAT
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1	Autoclave Digital	3	0	3	Maintenance, Servicing & C alibration		
2	B.P.Apparatus (Di gital)	80	10	90	Maintenance, Servicing & C alibration		
3	Cardiac Monitor (Multipara)	10	2	12	Maintenance, Servicing & C alibration		
4	Centrifuge Machin e	3	1	4	Maintenance, Servicing & C alibration		
5	Oxygen Concentra tor	12	2	14	Maintenance, Servicing & C alibration		
6	ECG Machine (Mi ndray) Model:BeneHeart R12	3	1	4	Maintenance, Servicing & C alibration		
7	Monitor Defibrilla tor	3	0	1	Maintenance, Servicing & C alibration		
8	Nebulizer	30	10	40	Maintenance, Servicing & C alibration		
9	Suction Apparatus Electric	8	3	11	Maintenance, Servicing & C alibration		
10	Ultrasound M achine (BPL E-Cube 5)	2	1	3	Maintenance, Servicing & C alibration		
11	UV chamber	4	0	4	Maintenance, Servicing & C alibration		
	Total Price (Without VAT)						

The financial bid must be submitted on the company's official letterhead, duly signed and stamped by an authorized representative of the Company.

6.2 Disqualification Due to Overwriting or Zero Bid

Bidders are advised that any overwriting, alterations, or submission of a zero (0) bid in the financial bid shall lead to automatic disqualification. All entries in the Bid must be clear, unambiguous, and duly filled in accordance with the instructions provided in this Tender Document.

7. Opening of bids:

(a) A Tender Evaluation Committee (TEC) of the Consulate General of India, Jeddah will open the bids on 18.12.2025 at 11:00 hrs in the Consulate. Representatives of the bidders must attend the bid opening.

(b) TEC will first evaluate the Technical bids and, technically qualified bidders will be informed of TEC's decision and invited to be present for the opening of Financial bids. Thereafter, financial bids of only technically qualified bidders will be opened, in presence of representatives of technically qualified bidders.

(c) In case of more than one company quoting the same L1 rate, those companies will be asked to resubmit financial bids only rates lower than the original quote will be entertained.

7.1 Decision of L1 bidder & Issue of work order: The L1 bidder will be decided on overall Bid Value (Excluding VAT). **If L1 bidder backs out, the bidder will be debarred from participating in tenders floated by the Consulate General of India, Jeddah for minimum one (1) year.**

7.2 The approval for award of work to L-1 Bidder will be accorded by the Competent Authority. Only after such approval, the Letter of Acceptance/Work order to the L-1 Bidder will be issued.

7.3 On receipt of Letter of Acceptance (LOA)/Work Order of the tender issued by the Consulate, the successful tenderer shall execute the contract agreement within 15 days starting from the day the draft agreement is shared by the Consulate or as per the date/time indicated by the Consulate. **Failure to enter into the required contract within the specified period the work order/LOA shall be cancelled.** In addition, the Consulate may debar the bidder from participating in future bids for at least 12 months.

8. Bid Validity: The validity period of the tenders shall be from the date of issue of work order to the end of Haj Season i.e. 15th Muharram 1448 H (corresponding to Gregorian 30.06.2026). **The tenderer shall not, during the said period,**

revoke or cancel the tender or alter the tender or any terms/conditions thereof. In case the tenderer violates to abide by this, the Consulate will be entitled to take suitable action.

9. Contract Agreement Document (s): This Tender Document shall be deemed to be part of the Contract Agreement.

10. Sub-letting of work: No subletting/out sourcing of work by the successful bidder is permissible.

11. Payment: Payment to the companies (successful bidders) for execution of the work (per unit basis) will be made either through bank transfer or account payee cheque after the completion of works/services and submission of a valid VAT invoices.

12. Canvassing in Tender: Canvassing in connection with the tenders in any shape or form is strictly prohibited and tenders submitted by such tenderers who resort to canvassing shall be liable for rejection

13. Postponement or cancellation of tenders: The Consulate reserves the right to postpone the date of receipt and opening of tenders or to cancel the tenders without assigning any reason whatsoever.

**PROFORMA FOR LETTER OF BID TO BE ACCEPTED UNCONDITIONALLY
BY A BIDDER DURING SUBMISSION OF BID:**

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LETTER HEAD OF BIDDER

To,
The Consulate General of India, Jeddah

Sub.: **Acceptance of Terms & Conditions of Tender**

Tender reference No.
Name of Tender:

Dear Sir,

This has reference to above referred bid. I/we have read and examined the conditions of contract, Scope of Work, technical specifications, Bill of Quantity and other documents carefully.

3. I/We am/are pleased to submit our bid for the above work. I/We hereby unconditionally accept the bid conditions and bid documents as available on the website in its entirety for the above work and agree to abide by and fulfill all terms and conditions and specifications as contained in the bid document.
4. I/we here by submit all the documents as required to meet the eligibility criteria as per provision of the bid notice/document.
5. I/We hereby confirm that this bid complies with the Bid validity, Bid Security and other documents as required by the Bidding documents.
6. I do hereby undertake that all the information being submitted by me/us is genuine, authentic, true and valid on the date of submission of tender and if any information is found to be false at any stage of tendering or contract period, I/We will be liable to the following penal actions apart from other penal actions prescribed elsewhere in the tender document.
 - a. Cancellation of my/our bid/contract (as the case may be)
 - b. Reasonable action as deemed fit by the Consulate
7. That I/we accept all terms and condition of the tender document. I/We do not have relationship with any other participating Bidders, directly or through

Common third parties, that puts us in a position to have access to information about or influence on the bid of another Bidder.

8. I do undertake that if any information and document submitted is found to be false/ incorrect at any time, Consulate may cancel my/our Bid and action as deemed fit may be taken against me/us, including termination of the

contract, forfeiture of all dues and banning of our firm and all partners of the firm etc as per the tender document for which I/We shall have no claims against Consulate.

Yours Faithfully

(Authorized Signatory)

(Signature of the bidder & Official Seal)