

## CONSULATE GENERAL OF INDIA, JEDDAH

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### TENDER NOTICE

#### **NOTICE INVITING TENDER FOR PROCUREMENT OF SD-WAN INTERNET LINES CONNECTION AT MAKKAH AND MADINAH FOR HAJ SEASON – 1446 H – 2025 G**

No. Jed/Haj/118/06/2025

Dated: 24.03.2025

Consulate General of India, Jeddah invites sealed Tenders/Quotations from the Internet Service providers who possess requisite license/registration/permission etc., from concerned local authorities of Kingdom of Saudi Arabia for providing **SD-WAN Internet lines with 8 MBPS** at Makkah and Madinah during Haj 2025.

2. Interested service provider companies may submit their proposal as per the procedure detailed in the Tender Document, uploaded on the Consulate Website and CPP Portal to Vice Consul (Haj), Consulate General of India, Villa No. 34, Behind Saudi National Bank, Tahaliya Street, P.O.Box No. 952, Jeddah-21421 (Telephone No. 6639351) by **13.04.2025 (till 17:00 hrs)**.

3. Further details in respect of the Tender are available at [www.cgijeddah.gov.in](http://www.cgijeddah.gov.in) & on <https://eprocure.gov.in/eprocure/app>.

For any clarification please contact 012-6639351.

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**CONSULATE GENERAL OF INDIA  
JEDDAH**

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**TENDER DOCUMENT FOR PROCUREMENT OF SD-WAN INTERNET LINES  
CONNECTION AT MAKKAH AND MADINAH FOR HAJ SEASON – 1446 H –  
2025 G**

**Brief of the work:** On behalf of Consulate General of India, Jeddah invites sealed quotations from the Internet Service providers who possess requisite license/registration/permission etc., from concerned local authorities of Kingdom of Saudi Arabia for providing **SD-WAN Internet lines** at Makkah and Madinah during Haj 1446 H – 2025 G.

Description of work	Location	Earnest Money Deposit (EMD)	Period of completion (in days)
<b>SD-WAN Internet lines at Makkah and Madinah during Haj 1446 H – 2025 G.</b>  <b>(a) Bandwidth: 8 MBPS (2 connections at Makkah &amp; 01 connection at Madinah)</b>  <b>(b) IP Bundle : 5 IP's (for each connection)</b>  <b>(c) All hardware devices required for connection including router and firewall</b>  <b>(d) Installation and configuration</b>	Makkah and Madinah	2,500/-	15 <sup>th</sup> Shawwal, 1446 H to 30 <sup>th</sup> Zafar, 1447 H

**\*Only Demand Draft or Bank Guarantee issued by the local Saudi banks in favour of “Consulate General of India, Jeddah” is accepted as (Earnest Money Deposit) and no other kind of cheque will be accepted. In case of other kind of cheque, if submitted, the bid will be rejected as non-responsive.**

**2. Critical dates:**

Sl.No.	Particulars	Date	Time
a	Tender publishing date	24.03.2025	--
b	Bid submission start date	24.03.2025	0900 hrs
c	Start date for seeking clarification	24.03.2025	0900 hrs
d	Pre-Bid meeting date	25.03.2025	1000 hrs
e	Last date for seeking clarification	12.04.2025	1700 hrs
f	Bid submission end date	13.04.2025	1700 hrs
g	Bid opening date	17.04.2025	1000 hrs

**2.1 Auto extension of critical dates:** If number of bids received is found to be less than 03 (three) on the end date of bid submission, the last date of bid submission of the Tender will be automatically extended for a period of 03 (three) working days ending at 17.00 hrs. The auto extension shall work on the basis of number of bids received only.

**2.2** If any of the above extended dates falls on a Holiday i.e. a non-working day, then the same is to be rescheduled to the next working day.

**2.3** This extension will be also applicable in case of receipt of zero bid.

**2.4** After extension, the tender shall be opened irrespective of available number of bids on the extended date of opening of tender, even if they are less than 3 (three).

**3. Earnest Money Deposit (EMD):** The bidder shall furnish, as part of his / her bid, a Bid Security/EMD of **SR. 2,500/--** as shown in Para 1 above by means of **Demand Drafts or Bank Guarantee issued by the local Saudi Bank in favour of "Consulate General of India, Jeddah"**. Any Bid not accompanied by an acceptable Bid Security/EMD shall be summarily rejected by the Consulate as non-responsive. The bid security/EMD, of the successful bidder may be retained and adjusted with performance security/security deposit.

**3.1** The Bid Security/EMD may be forfeited:

(a) if the Bidder withdraws the Bid after Bid opening during the period of Bid validity.

OR

(b) in the case of a successful Bidder, if the Bidder fails within the specified time limit to:

- (i) sign the Agreement; OR
- (ii) Furnish the required Performance Security/ Security Deposit.

**3.2** Additionally, the Consulate shall ban such defaulting contractor from participating in future tenders of the Consulate for a period of minimum one year.

**3.3** The Bid Security/EMD deposited with the Consulate will not carry any interest.

**3.4** The Bid Security/EMD deposited shall be discharged when the successful Bidder has signed the Agreement and furnished the required Performance Security. The bid security deposited may be adjusted against the Performance security at bidder's choice.

**4. Refund of EMD:** If EMD is paid by the bidder then the EMD of rejected bidders will be refunded (except the cases where EMD is to be forfeited).

**4.1** In case the tender is cancelled, the EMD of all the participating bidders will be refunded unless it is forfeited by the Consulate.

**4.2** If the bidder withdraws his/her bid (i.e. before the end date of submission of tender) then his/her EMD will be refunded automatically after the opening of tender.

**4.3** At the option of the Bidder, the EMD of successful Bidder (on the Award of Contract) will be retained by the Consulate and will be adjusted to Performance Security/Security Deposit.

**5. Performance Security/Security Deposit:** Performance Security to be submitted at the award of work should be 5% of the contract amount and should be submitted by the successful bidder within 7 days of issuance of work order by the Consulate in the form of Demand Draft or Bank Guarantee issued by the local Saudi banks in favour of "Consulate General of India, Jeddah". **It should remain valid for a period of sixty days beyond the date of completion of the work.**

**5.1 Refund of Performance Security:** The refund of security deposit shall be subject to Consulate's right to deduct/penalties as determined on account of deficiency in services and non compliance of terms and conditions of the agreement with the successful bidder.

**6. Pre-Bid Meeting:** If required Consulate General of India will conduct a pre-bid meeting. The purpose of the pre-bid meeting is to clarify the issues and to answer the questions on any matter that may be raised at that stage regarding Tender. Non-attendance at the pre-bid meeting will not be a cause for disqualification of a bidder and it shall be presumed that the bidder does not require any clarification. The pre-bid meeting shall be held in Consulate General of India, Jeddah on the scheduled date & time.

**7. Eligibility of the bidder:** The invitation for bid is open to proprietorship firm, partnership firm, company, registered with the Chamber of

Commerce/Zakat, Tax and Customs Authority (ZATCA) /appropriate licensing authority of the Kingdom of Saudi Arabia.

**8. General Essential Requirements:** In order to qualify in the tender, the Bidders have to accept all the Terms and Conditions of the Tender Document unconditionally. The tenderer shall closely study the Tender Document.

**8.1** Each Bidder shall submit only one Bid, either individually, or as a proprietor, or as a partner in a partnership firm. **A Bidder who submits or participates in more than one Bid will cause all the proposals with the Bidder's participation to be disqualified.**

**8.2** The successful Bidder will be expected to complete the Work(s) by the Intended Completion period specified in the Tender document.

**9. Submission of bid:** Technical and Financial bids must be submitted in two separate sealed envelopes with "Technical Bid" & "Financial Bid" clearly mentioned on the envelopes. Both the envelopes should be placed in one large envelope. The e-mail & mobile numbers of bidder should be written on the larger envelope containing the sealed envelopes with Technical & Financial bid respectively.

**a. Technical Bid:** Technical bid (in a sealed envelope) consisting of following documents/details:

- Self attested copy of valid license and commercial registration of the company
- Copy of valid license issued by Ministry of Telecommunication, Kingdom of Saudi Arabia
- Profile of the company
- EMD

**b. Financial bid:** The financial bid containing the Bill of Quantity should be quoted by the bidder in the following format. **The rate quoted by the bidder should be exclusive of VAT. The financial bid which is incomplete and not submitted as per instruction given in this document is liable for rejection.** The rate shall be quoted by the Bidder entirely in Saudi Riyals (SR) only in the following format.

<b>Cost for 3 SD-WAN Internet lines (2) at Makkah and (1) at Madinah – 8 MBPS including all required above hardware devices in SAR excluding VAT</b>	
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**Terms and Conditions:-** After awarding the contract, the selected bidder(s) does/do not have the right to cancel the contract. Failure to transport the

baggage in a reasonable time given by the Consulate may attract penalty as imposed by the Consulate, forfeiting the EMD and blacklisting of the Company (and individuals involved in the contract) from further engagement with the Consulate.

**Payment:-** Payment to the companies or successful bidders for transporting the baggage will be made as per the number of pilgrims and vehicles hired at the pre-agreed rates.

#### **10. Opening of bids:**

a) A Tender Evaluation Committee of the Consulate General of India, Jeddah will open the bids on 17.04.2025 in the Consulate. Representatives of the bidders may attend the bid opening.

b) TEC will first evaluate the Technical bids and, bidders who meet the technical eligibility criteria would stay for the opening of Financial bids. Thereafter, financial bids of only technically qualified bidders will be opened, in presence of representatives of technically qualified bidders. The EMD of the remaining bidders who could not meet the requirements of Technical bid would be returned after the bidding process.

c) **In case of more than one company quoting the same L1 rate, those companies will be asked to resubmit financial bids** (only rates lower than the original quote will be entertained) for those items in a sealed envelope by 22.04.2025 (1700 hrs).

**10.1 Decision of L1 bidder & Issue of work order:** The L1 bidder will be decided on overall Bid Value. The ranking of the bidders will be decided based on rate quoted by the bidders, excluding VAT. **If L1 bidder backs out, the bidder will be debarred from participating in tenders floated by the Consulate General of India, Jeddah for minimum one (1) year.**

**10.2** The approval for award of work to L-1 Bidder will be accorded by the Competent Authority. Only after such approval, the Letter of Acceptance/Work order to the L-1 Bidder will be issued.

**10.3** On receipt of Letter of Acceptance (LOA)/Work Order of the tender issued by the Consulate, the successful tenderer shall execute the contract agreement within 7 days starting from the day the Draft Agreement is shared by the Consulate. **Failure to enter into the required contract within the specified period in the work order shall entail cancellation of LOA/work order.** In addition, the Consulate may debar the bidder from participating in future bids for at least 12 months and the EMD/bid security would be forfeited.

11. **Bid Validity**: The validity period of the tenders shall be from the date of issue of work order to the end of Haj Season i.e. 15<sup>th</sup> Muharram 1447 H (corresponding to Gregorian 10.07.2025). **The tenderer shall not, during the said period, revoke or cancel the tender or alter the tender or any terms/conditions thereof.** In case the tenderer violates to abide by this, the Consulate will be entitled to take suitable action.

12. **Contract Agreement Document (s)**: This Tender Document shall be deemed to be part of the Contract Agreement.

13. **Sub-letting of work**: No subletting/out sourcing of work by the successful bidder is permissible.

14. **Payment**: Payment to the successful bidder will be made either through bank transfer or cheque only after completion of work.

15. **Canvassing in Tender**: Canvassing in connection with the tenders in any shape or form is strictly prohibited and tenders submitted by such tenderers who resort to canvassing shall be liable for rejection

16. **Postponement or cancel of tenders**: The Consulate reserves the right to postpone the date of receipt and opening of tenders or to cancel the tenders **without assigning any reason whatsoever.**

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**PROFORMA FOR LETTER OF BID TO BE ACCEPTED UNCONDITIONALLY  
BY A BIDDER DURING SUBMISSION OF BID:**

LETTER HEAD OF BIDDER

To,

The Consulate General of India, Jeddah

Sub. : **Acceptance of Terms & Conditions of Tender**

Tender reference No.:

Name of Tender:

Dear Sir,

This has reference to above referred bid. I/we have read and examined the conditions of contract, Scope of Work, technical specifications, Bill of Quantity and other documents carefully.

2. I/We am/are pleased to submit our bid for the above work. I/We hereby unconditionally accept the bid conditions and bid documents as available on the website in its entirety for the above work and agree to abide by and fulfill all terms and conditions and specifications as contained in the bid document.

3. I/we here by submit all the documents as required to meet the eligibility criteria as per provision of the bid notice/document.

4. I/We hereby confirm that this bid complies with the Bid validity, Bid Security and other documents as required by the Bidding documents.

5. I do hereby undertake that all the information being submitted by me/us is genuine, authentic, true and valid on the date of submission of tender and if any information is found to be false at any stage of tendering or contract period, I/We will be liable to the following penal actions apart from other penal actions prescribed elsewhere in the tender document.

- a. Cancellation of my/our bid/contract (as the case may be)
- b. Reasonable action as deemed fit by the Consulate

6. That I/we accept all terms and condition of the tender document. I/We do not have relationship with any other participating Bidders, directly or through common third parties, that puts us in a position to have access to information about or influence on the bid of another Bidder.



7. I do undertake that if any information and document submitted is found to be false/ incorrect at any time, Consulate may cancel my/our Bid and action as deemed fit may be taken against me/us, including termination of the contract, forfeiture of all dues and banning of our firm and all partners of the firm etc as per the tender document for which I/We shall have no claims against Consulate.

**Yours Faithfully,**

**(Authorized Signatory)  
(Signature of the bidder & Official Seal)**