

**Consulate General of India
Jeddah**

Press Release

In light of a tragic bus accident late last night involving Umrah pilgrims, near Madinah, Saudi Arabia, a 24x7 Control Room has been set up in Consulate General of India, Jeddah. The contact details of the Helpline are as under: 8002440003 (Toll free), 00966122614093, 00966126614276, 00966556122301 (WhatsApp). We express our deepest condolences to the bereaved families.

Embassy in Riyadh and the Consulate in Jeddah are also in touch with Saudi Haj and Umrah Ministry, and other local authorities. They are also in touch with the concerned Umrah operators.

A team of Consulate staff and Indian community volunteers is on the ground at various hospitals and sites.

Embassy in Riyadh and the Consulate in Jeddah are extending fullest support. Officials of the Embassy and the Consulate are also in touch with the concerned officials of the State of Telangana to coordinate with the concerned families.

17 November 2025