CONSULATE GENERAL OF INDIA
JEDDAH

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NOTICE INVITING TENDER

For the selection of Medical Service Provider for providing medical supervision services for medical offices established by Indian Haj Pilgrims' Office during Haj 1448H / 2027G

No. Jed/Haj/118/22/2027 **Dated: 01.09.2026**

Indian Haj Pilgrims' Office invites Sealed Tenders/bids from for the selection of Medical Service Provider for providing medical supervision services for medical offices established by Indian Haj Pilgrims' Office (IHPO) during Haj 1448 H / 2027 G.

2. Interested and eligible Medical Service Providers may submit their bids in accordance with the procedure outlined in the Tender Document. The bids should be dropped in the Tender Box marked ***"Tender Box"*** placed at the Reception of the Consulate General of India, Tahlia Street, Jeddah. The offer must be submitted no later than **21.09.2026 by 17:00 Hrs**.

3. The detailed Tender Document can be downloaded from:

- The official website of the Consulate General of India, Jeddah: www.cgijeddah.gov.in

- The Central Public Procurement Portal of the Government of India: https://eprocure.gov.in/eprocure/app

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Consulate General of India
Jeddah

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No. Jed/Haj/118/22/2027 **Dated: 01.09.2026**

NOTICE INVITING TENDER

The Indian Haj Pilgrims' Office (IHPO) invites sealed Tenders/Bids from interested and eligible **Medical Service Providers**, possessing all requisite licences, registrations, approvals, permissions and other statutory compliances from the competent local authorities, for providing **medical supervision services** to the Medical Offices established by the Indian Haj Pilgrims' Office (IHPO) during Haj 1448 H / 2027 G**.**

Particulars	**Description**
Title of Work:	Medical Supervision Services for Medical Offices established by Indian Haj Pilgrims' Office
Period for which service is required:	From date of agreement to 15 Muharram 1449H, or such other period as may be notified by the Indian Haj Mission / competent Saudi authorities
Purpose:	Medical supervision, regulatory compliance, facilitation services (including transfer of in-patient pilgrims to referral hospitals), and coordination services, as specified by competent Saudi authorities
Location of work	Jeddah, Makkah, Madinah and Mashaer
Bid Security Declaration	Submission of Bid Security Declaration Form as per ***Annexure-I***
Requirements:	The Medical Service Provider (MSP) shall support the Indian Medical Mission during the Hajj season by delivering the following services in full compliance with the regulations of the Ministry of Health (MOH), Kingdom of Saudi Arabia, and all other relevant authorities. The scope of work shall be deemed to include all mandatory services, compliances, reporting requirements, staffing norms, documentation, approvals, coordination duties and operational responsibilities prescribed for Medical Service Providers by the Ministry of Health, Ministry of Hajj and Umrah or any other competent Saudi authority, whether notified before or after bid submission / MSP appointment. The selected MSP shall comply with and deliver all such mandatory requirements relating to Haj 2027 medical supervision, facilitation, reporting, coordination and compliance, and shall not claim exclusion from scope merely on the

	ground that such requirement was notified subsequently. **1. Provision of Official Regulatory Documents** The MSP shall: **1.1** Provide all applicable official policies, procedures, manuals, circulars, and regulatory documents issued by the Ministry of Health relating to Hajj medical missions, together with guidance on their implementation. **1.2** Provide Saudi Food and Drug Authority (SFDA) requirements, labeling standards, and regulatory procedures applicable to medicines, medical devices, and consumables imported from India. **1.3** Provide MOH manuals, protocols, and guidelines relating to infection prevention and control, public health, and patient safety. **1.4** Notify the Indian Medical Mission of any new regulations, circulars, policy amendments, or emergency directives issued by Saudi authorities within twenty-four (24) hours of their publication and advise on the actions required for compliance. **2. Obtaining the Necessary Permits** The MSP shall: **2.1** Apply for and obtain all preliminary and final licenses, approvals, and permits required for the operation of all Indian Medical Mission facilities, including observation centres, clinics, examination rooms, pharmacies, laboratories, and any other healthcare facilities, as applicable. 2.2 Apply for, register, certify, and obtain licences / required approvals for all health practitioners (Doctors and Paramedics) working under the Indian Medical Mission. 2.3 Liaise with all competent Saudi authorities to facilitate timely issuance, renewal, modification, or replacement of all licenses and permits throughout the Hajj season. **3. Provision of Supervisory and Administrative Personnel** The MSP shall provide qualified personnel in accordance with MOH requirements and the actual operational needs of the Indian Medical Mission, including: **3.1** A licensed Administrative and Technical Supervisor responsible for coordination and communication with MOH. **3.2** A Data Entry Officer (who may also serve as the Administrative and Technical Supervisor where permitted) responsible for submitting statistics, reports, self-assessments, and regulatory information through MOH electronic platforms. **3.3** One licensed Supervising Physician for every five (5) medical offices or as otherwise prescribed by MOH regulations.

3.4 Dedicated personnel responsible for entering and maintaining Indian Haj pilgrim medical records on designated electronic platforms as prescribed by MOH regulations.

3.5 Adequate backup supervisory and administrative staff to ensure uninterrupted operations during leave, emergencies, or staff shortages.

3.6 Any additional personnel required by MOH, the Ministry of Hajj and Umrah, or other competent Saudi authorities.

3.7 Orientation and training programs for all Indian Medical Mission personnel on Saudi healthcare regulations, licensing requirements, reporting systems, infection prevention protocols, emergency procedures, and electronic reporting platforms.

4. Supervision and Regulatory Compliance

The MSP shall:

4.1 Conduct periodic supervisory visits to all medical facilities operated by the Indian Medical Mission.

4.2 Monitor compliance with MOH licensing conditions, quality standards, infection control requirements, and operational procedures.

4.3 Communicate all regulatory instructions and official circulars issued by Saudi authorities and assist in their implementation.

4.4 Provide technical guidance and corrective actions whenever deficiencies or non-compliance are identified.

4.5 Assist the Indian Medical Mission in maintaining continuous regulatory compliance throughout the Hajj season.

5. Clinical and Diagnostic Services

The MSP shall facilitate:

5.1 Primary and specialized clinical care for referred cases, including but not limited to General clinical services, Surgical services, Gynecology services, Dermatology services, ENT services, Ophthalmology services, Orthopedic services, Cardiology services, Pulmonary services, GIT and Endocrine Services, Trauma Services, Emergency dental services, Neurosurgical services, Neuropsychiatric services, and other allied specialties as required.

5.2 Diagnostic services, including Laboratory services, X-ray and Radiology services, Cardiac catheterization services, and other diagnostic support as required.

6. Ambulance and Emergency Response

The MSP shall:

6.1 Ensure that all ambulances engaged by the Indian Medical Mission comply with *Annexure 23* of the Executive Regulations for

Private Health Institutions.

6.2 Coordinate registration and integration of ambulances with the Saudi Red Crescent Authority emergency response system.

6.3 Assist in ambulance dispatch, emergency coordination, and communication with SRCA and other emergency agencies.

6.4 Arrange emergency transfer of patients from MSP facilities to designated Saudi referral hospitals in accordance with approved clinical protocols.

7. Preparing the Necessary Reports and Directives

The MSP shall:

7.1 Provide continuous technical guidance regarding statutory reporting obligations.

7.2 Assist in preparing, maintaining, and submitting the International Patient Summary (IPS) and all other mandatory reports required by MOH.

7.3 Support maintenance of complete and accurate medical records, laboratory records, radiology records, pharmacy records, referral records, mortality records, and other statutory documentation.

7.4 Assist in reporting suspected or confirmed communicable diseases and public health incidents to the competent Saudi authorities.

8. Biomedical Waste Collection and Disposal

The MSP shall:

8.1 Provide biomedical waste management policies and procedures compliant with Saudi regulations.

8.2 Arrange licensed biomedical waste collection, transportation, treatment, and disposal services for all Indian Medical Mission facilities in Makkah, Madinah, Mina, Arafat, and Muzdalifah.

8.3 Supply all required biomedical waste management materials, including color-coded bags, sharps containers, bins, labels etc.

9. Patient Referrals

The MSP shall:

9.1 Establish referral procedures between Indian Medical Mission facilities, MSP hospitals, and MOH hospitals.

9.2 Facilitate specialist consultations, hospital admissions, patient follow-up, discharge coordination, and medical repatriation following completion of Hajj.

9.3 Maintain comprehensive records of all referrals, including diagnosis, receiving facility, treatment provided, and patient outcome.

10. Operational Support

The MSP shall:

10.1 Assist with all procedures relating to deceased pilgrims, including coordination with authorized hospitals and relevant Saudi authorities.

10.2 Support implementation of infection prevention, occupational safety, and public health measures in accordance with MOH protocols.

10.3 Conduct periodic quality assurance inspections, compliance audits, and performance reviews and provide recommendations for service improvement.

10.4 Provide technical assistance for corrective actions arising from inspections conducted by Saudi authorities.

11. Coordination with Saudi Authorities

The MSP shall coordinate with the Ministry of Health, Ministry of Hajj and Umrah, Saudi Food and Drug Authority, Saudi Red Crescent Authority, Civil Defense, Municipal Authorities, and all other relevant Saudi government agencies to facilitate compliance with all applicable laws, regulations, and operational requirements.

12. Other Provisions

12.1 The MSP shall not levy any fee or charge upon Indian Haj pilgrims for services covered under this Agreement.

12.2 The MSP shall maintain strict confidentiality of all patient information in accordance with Saudi law and internationally accepted healthcare privacy standards.

12.3 The MSP shall establish and operate a twenty-four (24) hour helpdesk and communication channel throughout the Hajj season.

12.4 The MSP shall prepare and submit comprehensive risk assessments, emergency preparedness plans, contingency plans, and business continuity plans before commencement of Hajj operations.

12.5 The MSP shall take all permissible steps to ensure that Indian Haj pilgrims are not made to wait for medically necessary treatment solely on account of pending insurance approval or other administrative formalities.

Brief Overview of Medical Infrastructure set up by IHPO

The Consulate General of India (CGI) in Jeddah offers medical services to approximately 175,025 pilgrims arriving from India. Below is a summary of the medical setup established by the Indian Haj Pilgrims Office.

Location	Facility	Details
Makkah	Observation Center(s)	A total capacity of around 100 beds
	Medical Dispensaries (Clinics)	14** clinics across pilgrims' accommodation clusters/units for providing general medical care to Indian Haj pilgrims
	Examination Rooms	Examination rooms in each of the Mina and Arafat camps
	Ambulance Services	20 Basic Life Support (BLS) ambulances for emergency transport
	Ambulance Command Centre (ACC)	Operates 24x7 from the IHPO main office for emergency coordination
Madinah	Observation Center(s)	A total capacity of around 20 beds
	Medical Dispensaries (Clinics)	2** clinics for providing general medical care to Indian pilgrims
	Ambulance Services	4 Basic Life Support (BLS) ambulances
	Ambulance Command Centre (ACC)	Operates 24x7 from the IHPO main office
Jeddah Haj Terminal	Medical Dispensary (Clinic)	1 clinic to provide care at the Haj Terminal, Jeddah

****The actual number of observation centers, clinics and examination rooms may vary depending upon need of Indian Medical Mission**

Medical Staff	Doctors	262
	Paramedics	298

2. Critical dates:

Sl.No.	Particulars	Date	Time
a.	Tender publishing date	01.09.2026	15:00 Hrs
b.	Bid submission start date	01.09.2026	15:00 Hrs
c.	Start date for seeking clarification	01.09.2026	15:00 Hrs
d.	Pre-Bid Meeting date	13.09.2026	14:00 Hrs
e.	Last date for seeking clarification	20.09.2026	14:00 Hrs
f.	Bid submission end date	21.09.2026	17:00 Hrs
g.	Bid opening date	22.09.2026	10:00 Hrs

2.1 Extension of critical dates: If number of bids received is found to be less than 03 (three) on the end date of bid submission, then the last date of bid submission and bid opening date shall be extended for such period as may be approved and notified by Consulate General of India, Jeddah.

3. Bid Security Declaration: The bidder shall furnish, as part of his/her bid, a Bid Security Declaration. Bids submitted without a valid Bid Security Declaration shall be deemed non-responsive and will be summarily rejected by the Consulate. The Bid Security Declaration must be submitted in the letter head of the company duly attested by the Chamber of Commerce as mentioned in *Annexure-I*.

4. Performance Security: The Performance Security, if applicable subject to local regulations, amounting to 5% of the contract value, must be submitted by the successful bidder within 15 days of issuance of Work Order by the Consulate. It shall be in the form of an Account Payee Demand Draft or a Bank Guarantee issued by a local Saudi commercial bank in favour of "Consulate General of India, Jeddah. The Performance Security must remain valid for a period of ninety (90) days beyond the completion date of the Haj season 2027.

4.1 Refund of Performance Security: The refund of security deposit shall be subject to Consulate's right to deduct penalties as determined on account of deficiency in services and non-compliance of terms and conditions of the agreement with the successful bidder.

5. Pre-Bid Meeting: The purpose of the pre-bid meeting is to clarify the issues and to answer questions on any matter that may be raised at that stage regarding Tender. Non-attendance at the pre-bid meeting will not be a cause for disqualification of a bidder and it shall be presumed that the bidder does not require any clarification. The pre-bid meeting shall be held in Consulate General of India, Jeddah on the scheduled date & time. The bidder may also seek clarification over official e-mail within the specified period.

6. <u>Eligibility of the bidder</u>: The invitation for bid is open only to entities duly licensed / authorized in the Kingdom of Saudi Arabia to provide Medical Service Provider / healthcare supervision services for Haj operations, and satisfying the eligibility requirements prescribed in this Tender Document.

7. <u>General Essential Requirements</u>: In order to qualify in the tender, the Bidders have to accept all the Terms and Conditions of the Tender Document unconditionally. The tenderer shall closely study the Tender Document.

7.1 Each Bidder shall submit only one Bid, either individually, or as a proprietor, or as a partner in a partnership firm. A Bidder who submits or participates in more than one Bid will cause all the proposals with the Bidder's participation to be disqualified.

7.2 The successful Bidder will be expected to complete the Work(s) by the Intended Completion period specified in the Tender document.

8. <u>Submission of bid</u>: Technical and Financial bids must be submitted in two separate sealed envelopes with “Technical Bid” & “Financial Bid” clearly mentioned on the envelopes. Both the envelopes should be placed in one large duly sealed envelope. Name of the Tender, Tender Reference No., name and address, e-mail address and mobile number of the bidder should be written on the larger envelope containing the sealed envelopes with Technical & Financial bids respectively.

a. <u>Technical Bid</u>: Technical bid (in a sealed envelope) consisting of following documents/details (Self attested and duly stamped)

- Copy of valid commercial Registration (C.R.)
- Copy of license as a Private Health Institution issued by Ministry of Health, KSA, showing validity and operational history
- Profile of the company, indicating, to the extent applicable, brief description of the company, legal status / registration details, office address, experience in providing Medical Supervision Services in the Kingdom of Saudi Arabia, and contact details of senior management / authorized nodal officer. (Note: Non-submission of the company profile shall render the bid liable to be treated as non-responsive. However, omission of any individual detail from the profile may not by itself lead to rejection.)
- Valid official documents from relevant Saudi authorities indicating bed capacity for each facility within the Makkah and/or Madinah provinces.
- Copy of qualified Medical Service Provider (MSP) authorized to operate in the Kingdom of Saudi Arabia with the capacity to offer MSP Supervisory services to at least 175025 Haj pilgrims.
- Valid license copy of Council of Health Insurance (CHI) registration.
- Copy of valid CBAHI accreditation/certificate

- List of medical & administrative staff allocated for the project.
- List of medical equipment, diagnostic services, ambulances, critical care facilities.
- Copy of VAT Registration
- A Bid Security Declaration (Annexure-I) (duly signed and stamped on company's letter head)
- Copy of Company's IBAN letter
- Acceptance of Terms & Conditions of Tender (**Annexure-II**) (duly signed on stamped on the company's letter head)

Note: If any of the aforementioned documents are submitted in Arabic, an "**Official English Translation**" of each document must be provided concurrently.

• صورة من السجل التجاري ساري المفعول.

• صورة من ترخيص المؤسسة الصحية الخاصة الصادر عن وزارة الصحة بالمملكة العربية السعودية، موضحًا تاريخ صلاحيته وسجله التشغيلي.

• نبذة تعريفية عن الشركة، تتضمن، عند الاقتضاء، وصفًا موجزًا للشركة، ووضعها القانوني/بيانات تسجيلها، وعنوان مكتبها، وخبرتها في تقديم خدمات الإشراف الطبي في المملكة العربية السعودية، وبيانات الاتصال بالإدارة العليا/المسؤول المفوض. (ملاحظة: عدم تقديم نبذة تعريفية عن الشركة سيؤدي إلى اعتبار العرض غير مستوفٍ للشروط. مع ذلك، فإن إغفال أي تفصيل من تفاصيل النبذة التعريفية لا يؤدي بالضرورة إلى رفض العرض).

• وثائق رسمية سارية المفعول من الجهات السعودية المختصة توضح الطاقة الاستيعابية لكل منشأة في منطقتي مكة المكرمة والمدينة المنورة.

• صورة من شهادة مزود خدمات طبية مؤهل (MSP) مرخص له بالعمل في المملكة العربية السعودية، ولديه القدرة على تقديم خدمات الإشراف الطبي لما لا يقل عن 175025 حاجًا.

• صورة من ترخيص صادر من مجلس الضمان الصحي ساري المفعول.

• صورة من شهادة/اعتماد ساري المفعول من المركز السعودي لاعتماد المنشآت الصحية (CBAHI)

• قائمة بأسماء الطاقم الطبي والإداري المخصص للمشروع.

• قائمة بالمعدات الطبية، وخدمات التشخيص، وسيارات الإسعاف، ومرافق العناية المركزة.

• صورة من رقم تسجيل ضريبة القيمة المضافة.
• إقرار ضمان العطاء (الملحق الأول) (موقع ومختوم حسب الأصول على ورق الشركة الرسمي).

• صورة من خطاب رقم الحساب المصرفي الدولي (IBAN) الخاص بالشركة.

• قبول شروط وأحكام العطاء (الملحق الثاني) (موقع ومختوم حسب الأصول على ورق الشركة الرسمي).

ملاحظة: في حال تقديم أي من المستندات المذكورة أعلاه باللغة العربية، يجب تقديم ترجمة إنجليزية رسمية لكل مستند.

b. <u>Financial bid</u>: The financial bid containing the Bill of Quantity to be quoted by the bidder in the following format. **<u>The financial bid, which is incomplete and not submitted</u> <u>as per instruction given in this document, is liable for rejection</u>**. The rates and prices shall be quoted by the Bidder entirely in Saudi Riyal only. The bidder shall quote the total all-inclusive per pilgrim rate for MSP services. The financial bid shall also contain component wise cost break-up of the all-inclusive rate, including core MSP supervision services and Bio Medical Waste services. Financial bid evaluation and tender award shall be based on the all-inclusive rate and not on individual component wise rate,

Total all-inclusive per pilgrim MSP Rate

Particulars	Amount in SAR
Total all-inclusive per pilgrim MSP rate, excluding VAT	
VAT/applicable tax, if any	
Total all-inclusive per pilgrim MSP rate, including VAT/applicable tax, if any	

Total all-inclusive per pilgrim MSP rate in words SAR …….

Component wise cost break-up

Component	Per pilgrim rate excluding VAT	VAT/applicable tax, if any	Per pilgrim rate including VAT
Rate for core supervision services			
Rate for Bio Medical Waste services			

The financial bid must be submitted on the company's official letterhead, duly signed and stamped by an authorized representative of the company.

8.2 Disqualification Due to Overwriting or Zero Bid.

Bidders are advised that any overwriting, alterations, or submission of a zero (0) bid in the financial bid shall lead to automatic disqualification. All entries in the Bid must be clear, unambiguous, and duly filled in accordance with the instructions provided in this

Tender Document.

9. Opening of bids:

a) A Tender Evaluation Committee (TEC) will open the bids on **22.09.2026 at 11:00 Hrs**. in the Consulate General of India, Jeddah. Representatives of the bidders may attend the bid opening.

b) TEC will first evaluate the Technical bids and, technically qualified bidders will be informed of TEC's decision and invited to be present for the opening of Financial bids. Thereafter, financial bids of only technically qualified bidders will be opened, in presence of representatives of technically qualified bidders. The EMD of the remaining bidders who could not meet the requirements of Technical bid would be returned after the bidding process.

(b) The L1 bidder will be decided on overall all-inclusive per-pilgrim MSP bid rate. In case more than one company quotes the same L1 rate, those companies will be asked to resubmit financial bids (only rates lower than the originally quoted rates will be entertained) and the lowest of the resubmitted bids by the L1-tied bidders would be identified as L1. If the selected L1 bidder backs out, the bidder will be debarred from participating in tenders floated by the Consulate General of India, Jeddah for minimum one (1) year.

9.1 Decision of L1 bidder & Issue of work order: The approval for award of work to L-1 Bidder will be accorded by the Competent Authority. Only after such approval, the Letter of Acceptance/Work order to the L-1 Bidder will be issued.

9.2 Upon issuance of the Work Order by the Consulate, the successful tenderer shall execute the contract agreement within 15 days or by the date/time specified by the Consulate, whichever is earlier. Failure to execute the contract within the stipulated period shall result in cancellation of the Work Order. Furthermore, the Consulate reserves the right to debar the bidder from participating in future tenders for a minimum period of 12 months, and the EMD/Bid Security shall be forfeited.

10. Bid Validity: The Bid shall remain valid from the date of opening of the Financial Bid / such other date as may be specified by the Consulate to the end of Haj season, i.e., 15 Muharram 1449H. The Bidder shall not, during the validity period, withdraw, revoke, cancel, alter or qualify the Bid or any terms / conditions thereof. The service / contract period shall be from the date of Agreement to 15 Muharram 1449H, or such other period as may be notified by the Indian Haj Mission / competent Saudi authorities.

11. Contract Agreement Document (s): This Tender Document shall be deemed to be part of the Contract Agreement.

12. Sub-letting of work: No subletting/out sourcing of work by the successful **bidder is permissible.**

13. Payment: Payment to the successful bidder for execution of the work shall be made as per the payment mechanisms (Nusuk portal) permissible under the Saudi regulatory framework for Haj 2027.

14. **<u>Canvassing in Tender</u>**: Canvassing in connection with the tenders in any shape or form is strictly prohibited and tenders submitted by such tenderers who resort to canvassing shall be liable for rejection

15. **<u>Postponement or cancellation of tenders</u>**: The Consulate reserves the right to postpone the date of receipt and opening of tenders or to cancel the tenders **without assigning any reason whatsoever.**

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ANNEXURE-I

Bid Security Declaration Form

To

The Consulate General of India, Jeddah

Tender reference No.:

Name of Tender:

Dear Sir,

I/We. The undersigned, declare that:

I/We understand that, according to your conditions, bids must be supported by a Bid Securing Declaration.

I/We accept that I/We may be disqualified from bidding for any contract with you for a period of one year from the date of notification if I am /We are in a breach of any obligation under the bid conditions, because I/We

(a) have withdrawn/modified/amended, impairs or derogates from the tender, my/our Bid during the period of bid validity specified in the form of Bid; or

(b) having been notified of the acceptance of our Bid by the purchaser during the period of bid validity (i) fail or refuse to execute the contract, if required, or (ii) fail or refuse to furnish the Performance Security, in accordance with the Instructions to Bidders.

I/We understand this Bid Securing Declaration shall cease to be valid if I am/we are not the successful Bidder, upon the earlier of (i) the receipt of your notification of the name of the successful Bidder; or (ii) thirty days after the expiration of the validity of my/our Bid.

Signed: …….

(insert signature of person whose name and capacity are shown) in the capacity of (insert legal capacity of person signing the Bid Securing Declaration).

Name:……

(insert complete name of person signing he Bid Securing Declaration)
Dated on _____day of _____(insert date of signing)

Corporate Seal (where appropriate)

Annexure-II

PROFORMA FOR LETTER OF BID TO BE ACCEPTED UNCONDITIONALLY BY A BIDDER DURING SUBMISSION OF BID

LETTER HEAD OF BIDDER

To,

The Consulate General of India, Jeddah

Sub.: **Acceptance of Terms & Conditions of Tender**

Tender reference No.:

Name of Tender:

Dear Sir,

This has reference to above referred bid. I/we have read and examined the conditions of contract, Scope of Work, technical specifications, Bill of Quantity and other documents carefully.

2. I/We am/are pleased to submit our bid for the above work. I/We hereby unconditionally accept the bid conditions and bid documents as available on the website in its entirety for the above work and agree to abide by and fulfill all terms and conditions and specifications as contained in the bid document.

3. I/We hereby submit all documents required to meet the eligibility criteria as per the bid notice / document.

4. I/We hereby confirm that this bid complies with the Bid validity, Bid Security and other documents as required by the Bidding documents.

5. I/We hereby undertake to provide Medical Supervision Services through our licensed / approved facility or authorized network / arrangements, as permitted under Saudi regulations and as per the requirements of the

Consulate for Haj Season 2027.

6. I do hereby undertake that all the information being submitted by me/us is genuine, authentic, true and valid on the date of submission of tender and if any information is found to be false at any stage of tendering or contract period, I/We will be liable to the following penal actions apart from other penal actions prescribed elsewhere in the tender document.

a. Cancellation of my/our bid/contract (as the case may be)

b. Reasonable action as deemed fit by the Consulate

7. That I/We accept all terms and conditions of the Tender Document. I/We do not have any relationship with any other participating Bidder, directly or through common third parties, that puts us in a position to have access to information about or influence on the bid of another Bidder.

8. I do undertake that if any information and document submitted is found to be false/ incorrect at any time, Consulate may cancel my/our Bid and action as deemed fit may be taken against me/us, including termination of the contract, forfeiture of all dues and banning of our firm and all partners of the firm etc as per the tender document for which I/We shall have no claims against Consulate.

Yours faithfully,

(Authorized Signatory)

(Signature of the bidder & Official Seal)